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# UNA Guidebook

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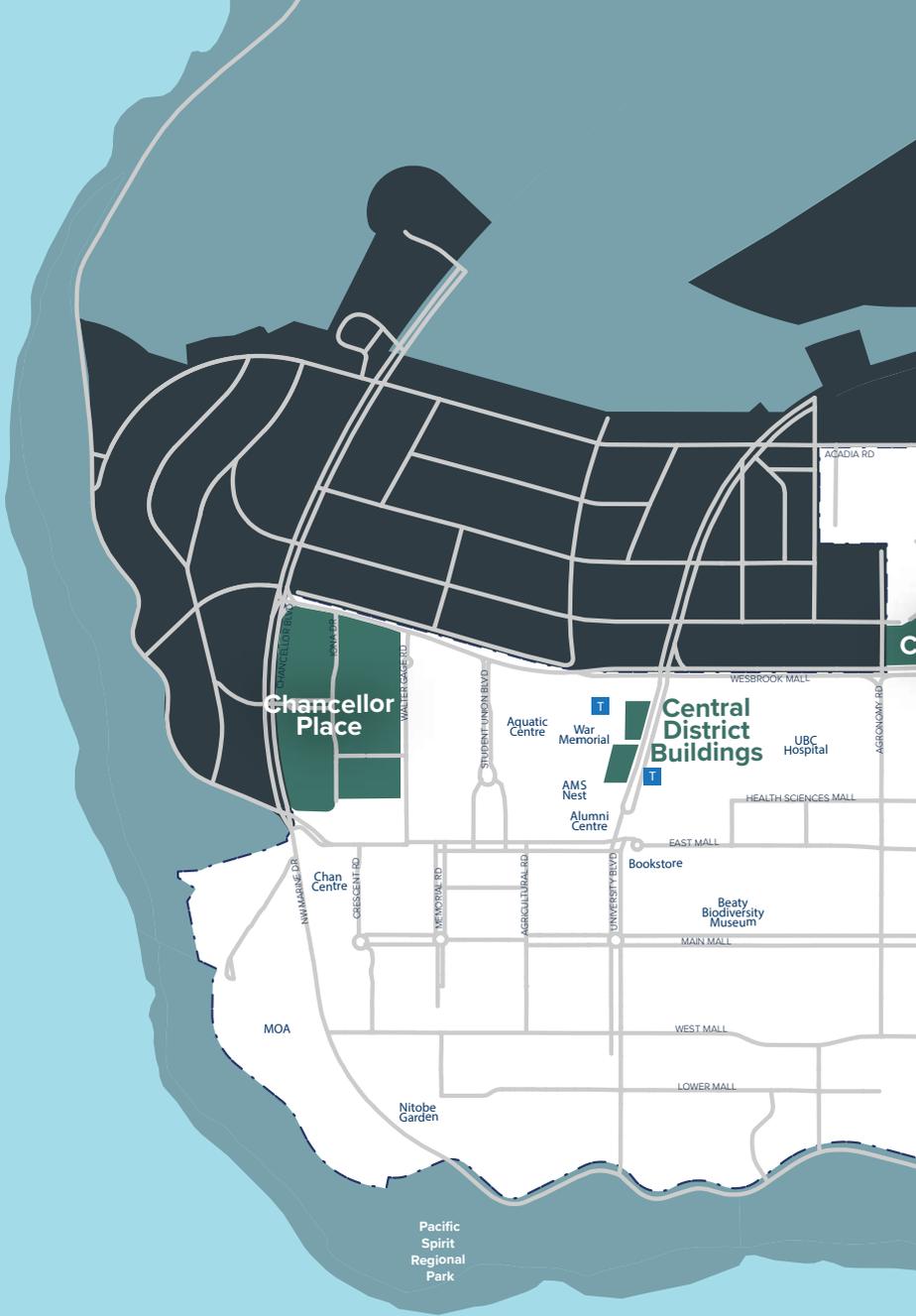
UNIVERSITY  
NEIGHBOURHOODS  
ASSOCIATION

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University  
Endowment  
Lands

Pacific  
Spirit  
Regional  
Park

East  
ampus

Hampton  
Place

Wesbrook  
Place

OSOYCOOS CRES

WESBROOK MALL

TRIUMF

THUNDERBIRD BLVD

Doug  
Mitchell  
Centre

Thunderbird  
Park

Tennis  
Centre

EAST MALL

UBC Farm

Hawthorn  
Place

STADIUM RD

Thunderbird  
Stadium

WEST 16TH AVE

SW MARINE DR

UBC  
Botanical  
Garden



## MESSAGE FROM THE CHAIR

On behalf of the University Neighbourhoods Association (UNA) Board of Directors and staff, I am happy to welcome you to the community!

You are joining a vibrant and diverse community of over 14,000 residents in a truly unique location – a beautiful peninsula known for its ocean views, old-growth forest and, of course, the University of British Columbia (UBC).



The UNA is committed to the development of a healthy and vibrant community, and provides services and facilities that promote health, safety, sustainability, communication, interaction, culture, recreation, comfort and convenience to residents. Our beautiful community includes Chancellor Place, East Campus, Hampton Place, Hawthorn Place, Wesbrook Place and two designated buildings: Central and Focal. For your convenience, we have outlined the UNA's services and facilities in this *Guidebook*.

The Board of Directors is always happy to hear from you and invite you to engage with us during Board Meetings, Annual General Meetings, community events, volunteer opportunities or over coffee and a walk.

I hope to see you around!

A handwritten signature in black ink, appearing to read 'Richard Watson'. The signature is stylized and fluid.

**Richard Watson**

Chair, UNA Board of Directors

## ABOUT THE UNA

The UNA is a society and its mandate is to promote the development of good neighbourhoods and to provide, operate and maintain services and facilities on behalf of residents.

It manages infrastructure, such as community centres, parks, roads, sidewalks and regulates matters of concern in the public realm, such as parking and noise.

The full scope of its services is detailed in the *Neighbours' Agreement* with UBC.

Visit [myuna.ca](https://myuna.ca) for more information.



## GOVERNANCE

The UNA is governed by a Board of Directors. The Board oversees, develops policies and sets out the strategic priorities of the society. The Board is composed of seven directors who are elected for a three-year term. Two UBC-appointed observer-participants and one AMS-appointed observer-participant are allowed to attend and participate in Board meetings. The next elections will be held in 2024.

UNA Board of Directors meetings are held on the third Tuesday of each month (subject to mitigating factors). Residents are invited to attend all open sessions. For the schedule and agenda, visit [myuna.ca/board-meetings](https://myuna.ca/board-meetings).

## UNA Society Membership

In order to vote or run during UNA Board of Directors elections and to attend the general meetings, one must sign up to become a member of the UNA society. To be eligible, a person must be 18 years old or older and reside in Chancellor Place, East Campus, Hampton Place, Hawthorn Place, Wesbrook Place, Central Building or Focal Building.

Please note that a UNA Society Membership is not the same as signing up for a UNA Account or UNA Card. More information on UNA Accounts and UNA Cards can be found on page 10.

## Bylaws and Constitution

The UNA Bylaws and Constitution set out the rules and purposes of the society. The Bylaws and Constitution are available on the UNA website at [myuna.ca/bylaw-constitution](http://myuna.ca/bylaw-constitution).

## Strategic Plan

The UNA Board of Directors and senior management work together to develop a strategic plan to set out the society's priorities. The full UNA Strategic Plan is available on the UNA website at [myuna.ca/strategic-plan](http://myuna.ca/strategic-plan).



## FACILITIES, FIELDS AND PARKS

### UNA Main Office

The UNA Main Office houses the office of the Chief Administrative Officer and the offices of the administrative staff. The Main Office is open for public service Tuesdays and Thursdays from 2-4 p.m.



### Wesbrook Community Centre

The Wesbrook Community Centre is located in the heart of Wesbrook Place, adjacent to the secondary school. It provides an important community gathering place and is the venue for over 200 recreation programs and workshops offered each season. At 30,000 square feet, the Wesbrook Community Center is a stunning space which includes a fitness centre, a gymnasium, breakout spaces for clubs, music and dance, arts and culture events, and rooms for camps and activities for kids. Residents can sign up for a UNA Account here. They can also avail of parking services and access the Green Depot recycling centre.



## Old Barn Community Centre

Located at Hawthorn Place, the Old Barn Community Centre provides a social, recreational and community gathering place for residents. The Old Barn Community Centre is located on a site that was previously occupied by the “Old Horse Barn” – a historic UBC building. This barn was demolished in September 2003 as a result of concerns for its structural integrity. Today, the Barn houses meeting rooms, social spaces, a fitness centre and the Bean Around the World coffee shop.

## Outdoor Facilities

- UNA COMMUNITY FIELD
- UNA SPLASH PAD
- SKATE PARK
- COLLINGS FIELD AT NOBEL PARK
- COMMUNITY GARDENS

## Playgrounds

### Wesbrook Place

- KHORANA PARK PLAYGROUND
- MICHAEL SMITH PARK PLAYGROUND
- MUNDELL PARK PLAYGROUND
- NOBEL PARK PLAYGROUND

### Hawthorn Place

- EAGLES PARK PLAYGROUND
- JIM TAYLOR PARK PLAYGROUND
- LARKIN DRIVE PLAYGROUND

### East Campus

- EAST CAMPUS PLAYGROUND

### Chancellor Place

- IONA GREEN PARK PLAYGROUND
- ST. ANDREWS HALL PLAYGROUND

# UNA ACCOUNT

Your UNA Account is a centralized system for managing your and your family members' UNA services including: recreation programs, facility

bookings, sustainability programs, parking services, volunteer initiatives, your UNA Society Membership and UNA Card. Sign up at one of our community centres or by visiting [myuna.ca/una-account](https://myuna.ca/una-account).



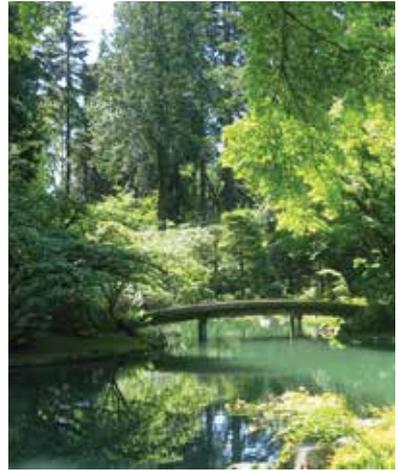
## UNA Society Membership

A UNA Society Membership entitles eligible residents to participate in general meetings, and to vote and run during Board of Director elections. You can manage your membership online through your UNA Account or in-person at any UNA community centre. Proof of address is required. For more information, please visit [myuna.ca/society](https://myuna.ca/society).

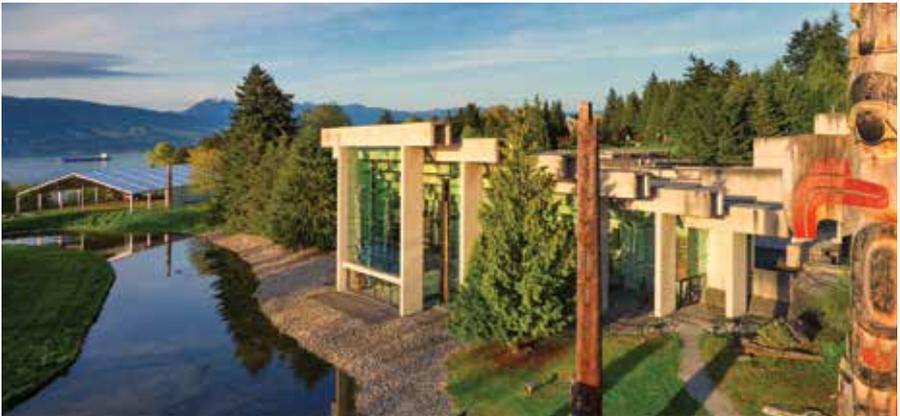
## UNA Card

A UNA Card gives you access the Vancouver Public Library system and entitles you to discounts from the UBC facilities listed below. Details on discounts and conditions can be found on each facility's website. See the directory on page 24 for contact information.

- VANCOUVER PUBLIC LIBRARY
- UBC LIBRARIES
- UBC BOTANICAL GARDEN
- UBC MUSEUM OF ANTHROPOLOGY
- UBC ATHLETICS AND RECREATION
  - » AQUATIC CENTRE
  - » DOUG MITCHELL SPORTS CENTRE
  - » ARC
  - » STUDENT RECREATION CENTRE
  - » TENNIS CENTRE
  - » THUNDERBIRD PARK
  - » WAR MEMORIAL GYM
  - » UBC CAMPS



UNA ACCOUNT



### Want More Discounts?

Free tickets and discounts to events at the Chan Centre for the Performing Arts, UBC School of Music, UBC Theatre & Film and by the UBC Thunderbirds are offered to residents occasionally through the UNA Community Newsletter. To subscribe, please visit [myuna.ca/subscribe](https://myuna.ca/subscribe).



## UNA SERVICES

### Parking

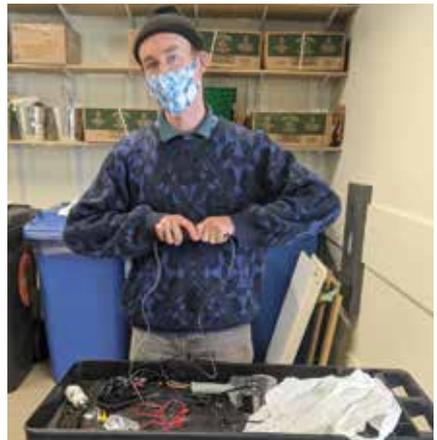
On-street parking permits are available to UNA residents of Wesbrook Place and Hawthorne Place within their respective neighbourhoods. There are no parking permits for residents of Hampton Place, Chancellor Place, East Campus, Central Building or Focal Building. Information regarding parking application or renewal is available at [myuna.ca/parking](https://myuna.ca/parking).

### Road Works

The UNA manages the maintenance and repairs of streets and sidewalks within the local areas and coordinates with UBC, Metro Vancouver and the Ministry of Transportation and Infrastructure for any road works that may affect residents. Information regarding significant road works are distributed to Strata chairs and through the UNA Community Newsletter and website.

### The Green Depot

The Green Depot offers an easy and accessible way for UNA residents to responsibly dispose of a wide variety of waste not accepted by residential waste recycling services. Learn more at [myuna.ca/depot](https://myuna.ca/depot).



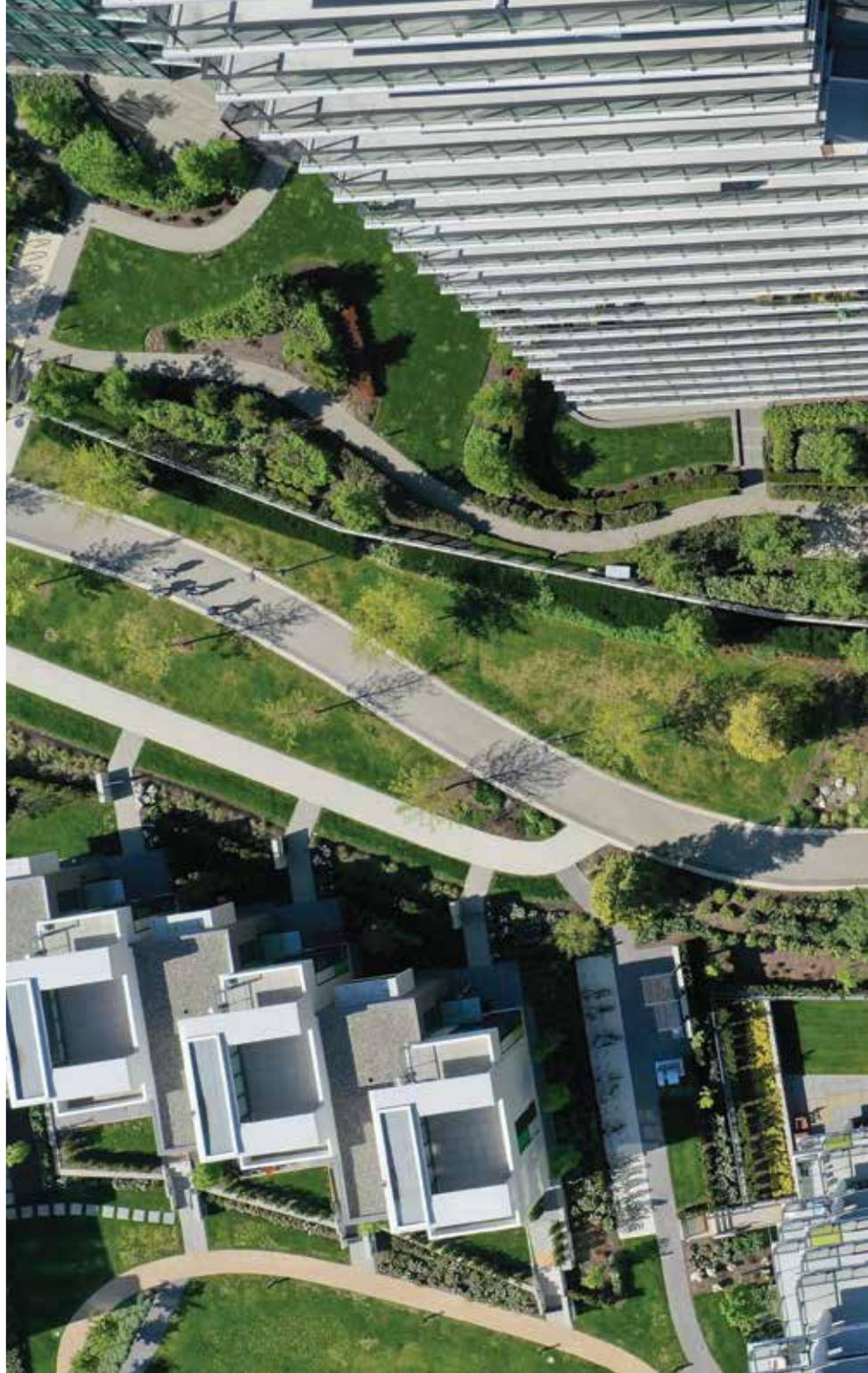


## Community Gardens

The UNA has five community gardens where residents can grow their own food, flowers and connect with the UNA community. Hawthorn Community Garden and Rhodo Community Garden are located at Hawthorn Place. Nobel Community Garden is in Wesbrook Place. New garden additions are located along Ross Drive near the UBC Farm. For more information about how to apply for a garden plot visit [myuna.ca/gardens](https://myuna.ca/gardens) or email [communitygardens@myuna.ca](mailto:communitygardens@myuna.ca).

## Electric Car Charging

There are two Level III electric vehicle charging stations located on Webber Lane across from the Wesbrook Community Centre. There are also EV charging stations throughout UBC parkades. More charging stations are currently in the process of being installed. More information about charging locations can be found at [parking.ubc.ca/are-there-electric-vehicle-ev-charging-stations-ubc](https://parking.ubc.ca/are-there-electric-vehicle-ev-charging-stations-ubc).



## Parks and Landscaping

The UNA operates and maintains infrastructures within its jurisdiction, including parks and sidewalks (a full list is outlined on Schedule D of the *Neighbours Agreement*). Currently, the UNA retains a service agreement with UBC Properties Trust which subcontract the maintenance and landscaping of these facilities to various contractors. The landscaping within a Strata's common property, is maintained by the Strata. For questions regarding parks and landscaping, please contact [operations@myuna.ca](mailto:operations@myuna.ca).

## Garbage Removal

The UNA looks after the removal of garbage from all outdoor waste receptacles within its jurisdiction. Garbage is picked-up on a weekly basis, except for high-traffic areas where it is removed more frequently. For residential garbage information, please get in touch with your building's Strata management team. For questions regarding garbage removal, please contact [operations@myuna.ca](mailto:operations@myuna.ca).

## Snow Removal

UNA snow removal crews work to ensure that residents can have access to key areas in the neighbourhoods after or during heavy snowfall. Visit the [myuna.ca/snow-removal](http://myuna.ca/snow-removal) for snow removal plans and updates on the status of our snow removal teams.

## Public Safety

The UNA is committed to helping facilitate public safety and emergency preparedness. In case of emergency or to report a crime, please call 9-1-1. The RCMP University Detachment can be contacted at 604.224.1322. Visit [myuna.ca/public-safety](http://myuna.ca/public-safety) to learn more.

## Child Care

The UNA, in partnership with UBC and the YMCA, provides child care with priority for families who do not work or study at UBC. This is intended to complement the services provided by UBC Child Care Services.



- **Wesbrook Child Care Centre** is a new addition to the Wesbrook Community Centre. Opened in 2020, the facility accommodates 49 child care spaces for infants, toddlers and preschool-aged children.
- **Vista Point Child Care** offers 25 spaces for children ages 30 months to five years and is located within the East Campus neighbourhood.
- **Before- and After-School Care Program** is offered at the Wesbrook Community Centre and Old Barn Community Centre. Priority is given to residents with no affiliation to UBC.

All child care services offered by the UNA are operated by the YMCA of Greater Vancouver. For more information, visit [myuna.ca/childcare](https://myuna.ca/childcare).





## Bookings and Rentals

Our community centres have a variety of indoor and outdoor facilities that are available for public bookings and events.

### Indoor Facilities and Rooms

The Wesbrook Community Centre is a modern space with rooms dedicated to accommodating meetings, small gatherings, large social events, and indoor sports.



- **ART ROOM**  
258 SQ.FT. / 40 PERSONS
- **BOARD ROOM**  
410 SQ.FT. / 12 PERSONS
- **MUSIC STUDIOS**  
258 SQ.FT. / 5 PERSONS
- **SOCIAL ROOM**  
882 SQ.FT. /  
44 – 60 PERSONS
- **MULTIPURPOSE ROOM**  
904 SQ.FT./ 30 – 50 PERSONS
- **CLASSROOM**  
505 SQ.FT. / 20 PERSONS
- **THE STUDIO**  
990 SQ.FT. / 20 PERSONS
- **GYMNASIUM**  
6931 SQ.FT. / 320 PERSONS



The Old Barn Community Centre offers a highly flexible social space within the Hawthorn Place neighbourhood: two meeting rooms or one large room.

- **MEETING ROOM 1** 986 SQ.FT.
- **MEETING ROOM 2** 725 SQ.FT.
- **BOTH MEETING ROOMS**  
1711 SQ.FT. TOTAL / 120 PERSONS  
STANDING CAPACITY, SEATING  
AVAILABLE FOR 75 PERSONS



## Outdoor Facilities

The UNA operates two outdoor fields that are available for private bookings. For more details on reservations, visit [myuna.ca/bookings](https://myuna.ca/bookings) or send an email to [bookings@myuna.ca](mailto:bookings@myuna.ca).

- **Collings Field at Nobel Park** is a softball diamond located at Nobel Park. It is newly renovated and was re-opened on July 2021.
- **UNA Community Field** is a full-sized artificial turf soccer field. Rental fees are \$50 per hour.



# UNA RECREATION

RECREATION

The UNA provides the community with access to a wide range of physical and wellness activities. The UNA stands by three Foundational Principles that guide the work that we do in all of our community centres and recreation services: fostering well-being, enriching experiences and building belonging. The UNA offers hundreds of recreation programs at the Wesbrook Community Centre and the Old Barn Community Centre every season and is committed to motivating community engagement and participation for all ages.



## Programs for Early Years

Our activities for preschoolers (ages 0-5) are designed to help toddlers strengthen their bodies and minds. All preschool programs and drop-in activities are led by professional instructors who maintain a strong community focus.

## Programs for Children & Youth

Our activities for children (ages 6-12) are focused on interaction, growth and play. All children's programs are led by professional instructors. Our activities for youth (ages 13-18) are centred around individual expression, leadership development and authentic friendship.

## Programs for Adults & Seniors

Adult programs support learning beyond the classroom. Participants can keep healthy, achieve fitness goals meet neighbours and build community at our community centres and fitness centres.



## Fitness Centres

Our fitness centres offer a range of cardio and resistance equipment along with qualified attendants and personal trainers committed to your health and well-being.



### Wesbrook Fitness Centre

The Wesbrook Fitness Centre is located on the top floor of the Wesbrook Community Centre. Its modern and open design adds a sense of freedom to any workout. Our fitness centre staff are happy to assist users of all fitness levels.

### Old Barn Fitness Centre

The Old Barn Fitness Centre is located on the ground floor of the Old Barn Community Centre. This fitness centre is ideal for users who prefer to exercise independently.

### Personal Training

Work out with a team that is professional, personal and ready to help. Our team of trainers can help you start, improve or refine your workout routine. Contact us to learn more about how personal training can help you meet your fitness goals. Check out the directory on page 24 for fitness centre contact details.





# FIND INFORMATION

## UNA Website

Visit the UNA website at [myuna.ca](https://myuna.ca) for more information about the UNA, to sign up for a UNA Account and to register for recreation programs.

## UNA Community Newsletter

The UNA distributes an email newsletter every Friday to inform the community of upcoming news, events, discounts, service changes and other important information. Subscribe to our newsletter to stay in the loop with what is happening in your community by visiting [myuna.ca/subscribe](https://myuna.ca/subscribe).



## Program Guide

The UNA publishes the *Program Guide* three times a year as a catalogue for over 200 recreational and educational programs, events and workshops that are offered at the Wesbrook Community Centre and Old Barn Community Centre. New issues are published every Winter, Spring/Summer and Fall. Pick up a copy at any UNA facility or visit the UNA website for a downloadable PDF copy at [myuna.ca/programs](https://myuna.ca/programs).

## Events Calendar

The UNA website hosts a unified events calendar that lists community events hosted by the UNA, its partners and other UBC affiliates. Check out what's happening in the neighbourhoods by visiting [myuna.ca/events](https://myuna.ca/events).

# VOLUNTEERING AND COMMUNITY GRANTS



## Volunteer Opportunities

Many UNA community initiatives run on the tireless work of volunteers who contribute their time and expertise to ensure that we can hold a diverse array of events and initiatives, including clubs and long-term and short-term projects. There are many opportunities to get involved. If you are interested in volunteering, please visit [myuna.ca/volunteering](http://myuna.ca/volunteering).

## Youth Leadership Group

The UNA's youth volunteer program aims to build connections and support the young members of our community. Through this program, youth are able to connect, learn, share and grow while contributing positive things to the community. If you are between the ages 13-18 and are interested in joining the Youth Leadership Group, please visit [myuna.ca/volunteering](http://myuna.ca/volunteering).

## Community Grants

The UNA has partnered with UTown@UBC to provide small grants to motivated residents with project ideas that focus on community building. To apply, visit [utown.ubc.ca/whats-happening/community-grants](http://utown.ubc.ca/whats-happening/community-grants).



# UNA AND UBC DIRECTORY

## UNA Main Office

202-5923 Berton Ave.  
Vancouver, BC V6S 0B3  
(604) 827-5158  
reception@myuna.ca  
www.myuna.ca



## Wesbrook Community Centre

3335 Webber Lane  
Vancouver, BC V6S 0H3  
604.822.4227  
support@myuna.ca  
programs@myuna.ca

## Old Barn Community Centre

6308 Thunderbird Blvd.  
Vancouver, BC V6T 1Z4  
604.827.4469  
support@myuna.ca  
programs@myuna.ca

## UNA Operations Department

*(For queries regarding road works,  
parking, garbage, landscaping  
and snow removal)*  
604.822.3263  
operations@myuna.ca  
parking@myuna.ca

## UNA Sustainability

*(For queries regarding the Green  
Depot, community gardens and  
electric car charging stations)*  
604.827.5947  
greendepot@myuna.ca  
communitygardens@myuna.ca

## Wesbrook Child Care Centre

3335 Webber Lane,  
Vancouver, BC V6S 0H3  
604.939.9622  
ymcakidsclub@gvymca.ca



**Vista Point Child Care**  
 5828 Thunderbird Blvd.  
 Vancouver, BC V6T 0B8  
 604.320.5818  
 vistapoint@gv.ymca.ca

**Vancouver Public Library  
 West Point Grey Branch**  
 4480 West 10th Ave.  
 Vancouver, BC V6R 2H9  
 604.665.3982  
 info@vppl.ca  
 www.vppl.ca

**Activities and Recreation  
 Centre (ARC)**  
 6138 Student Union Blvd.  
 Vancouver, BC V6T 1Z1  
 604.822.6000  
 src.operations@ubc.ca  
 sportfacilities.ubc.ca/arc

**UBC Aquatic Centre**  
 6080 Student Union Blvd.  
 Vancouver, BC V6T 1Z1  
 604.822.4501  
 aquatic.centre@ubc.ca  
 recreation.ubc.ca/aquatics

**Chan Centre for the  
 Performing Arts**  
 6265 Crescent Rd.  
 Vancouver, BC V6T 1Z1  
 604.822.9197  
 chan.centre@ubc.ca  
 chancentre.com

**UBC Botanical Garden  
 6804 SW Marine Dr.**  
 Vancouver, BC V6T 1Z4  
 604.822.4208  
 garden.info@ubc.ca  
 botanicalgarden.ubc.ca

**Doug Mitchell Thunderbird  
 Sports Centre**  
 2555 Wesbrook Mall  
 Vancouver, BC V6T 1Z3  
 604.822.3749  
 ice.rink@ubc.ca  
 thunderbirdarena.ubc.ca

**UBC Museum of  
 Anthropology**  
 6393 NW Marine Dr.  
 Vancouver, BC V6T 1Z2  
 604.822.5087  
 info@moa.ubc.ca  
 moa.ubc.ca

**UBC School of Music**  
 6361 Memorial Rd.  
 Vancouver, BC V6T 1Z2  
 604.822.3113  
 music.office@ubc.ca  
 music.ubc.ca

**UBC Student  
 Recreation Centre**  
 6000 Student Union Blvd.  
 Vancouver, BC V6T 1Z1  
 604.822.6000  
 src.operations@ubc.ca  
 sportfacilities.ubc.ca/src

**UBC Tennis Centre**  
 6160 Thunderbird Blvd.  
 Vancouver, BC V6T 1Z3  
 604.822.2505  
 tennis.centre@ubc.ca  
 recreation.ubc.ca/tennis

**UBC Theatre and Film**  
 6354 Crescent Rd.  
 Vancouver, BC V6T 1Z2  
 604.822.3880  
 theatrefilm.ubc.ca

**Thunderbird Stadium**  
 6288 Stadium Rd.  
 Vancouver, BC V6T 1Z4  
 604.822.1523  
 sportfacilities.ubc.ca/  
 thunderbird-stadium

**War Memorial Gym**  
 6081 University Blvd.  
 Vancouver, BC V6T 1Z1  
 604.827.4547  
 sportfacilities.ubc.ca/wmg

**RCMP  
 University Detachment**  
 2990 Wesbrook Mall  
 Vancouver, BC V6T 2B7  
 For Emergencies: Call 9-1-1  
 604.224.1322

**University Neighbourhoods Association**

202-5923 Berton Ave., Vancouver, BC V6S 0B3

(604) 827-5158 • [support@myuna.ca](mailto:support@myuna.ca) • [myuna.ca](http://myuna.ca)

