



UNA

UNIVERSITY
NEIGHBOURHOODS
ASSOCIATION



2010 ANNUAL REPORT

Message from Chair



It is a pleasure for me to give a brief summary of how our community has changed and what we have achieved together during the past year.

First of all, our community continues to grow. The UNA community now has 7,800 people living in 3,212 homes, an increase of 311 homes from last year. Residents can now enjoy several neighbourhood coffee shops/bistros and shop at Save-On-Foods in Wesbrook Place. In the coming year, UNA residents will welcome the opening of the Tapestry Retirement Community, another park and a community garden in Wesbrook Place, and a playground in Chancellor Place. In 2012, the new University Hill Secondary School will open and soon after another community centre will open in Wesbrook Place.

The growth of the UNA, as an organization, has kept pace with our growing community. This year, the UNA added an Operations Manager to its staff and completed plans to move the UNA Office to a new location near Save-On-Foods. The UNA also launched a community newspaper, *The Campus Resident*. This successor to the previous UNA newsletter, *In Your Neighbourhood*, will be distributed to all UNA

households and will also be available at locations across campus.

This year, the UNA took a big step forward with the approval of our community's first two municipal bylaws: one enforcing noise control and one enforcing parking. The UNA expects these bylaws to be adopted by the UBC Board of Governors this fall. Once they are in place, the UNA will have the same sort of enforcement power that a municipality has over noise, parking and vehicle idling. Bylaw work will continue this year with the development of an animal control bylaw.

I am very proud to say that our community is demonstrating regional leadership in environmental sustainability. Our residential composting program, for example, has achieved unheard-of success for the type of multi-family housing in which we live. A total of 1,039 UNA homes are now participating in the program and have collectively diverted 48,000 kg of organics from the landfill into compost this year—an achievement to be proud of. In return, the community received composted soil that nourished neighbourhood community gardens.

Speaking of gardens, the UNA has two gardening programs going gangbusters. The first is our pea-patch garden program. This program added two new locations this spring, both near Hawthorn Place. These expansions more than double the number of plots available to residents and another community garden will open in Wesbrook Place next year.

The UNA's other gardening project is remarkably untraditional. Residents have created a true community garden out of public space around the Old Barn Community Centre. This space is collectively managed by a group of children and adults called the "Plant Stewards." The Plant Stewards care for community fruit trees, a strawberry patch, and vegetable, herb and flower gardens. Most of the work is carried out by parents and children working together and children sell the fruits (and vegetables and herbs) of their labour at weekly garden sales at the Old Barn.

Another area that received considerable attention this year is governance. In June, the Provincial Government assumed the UBC-UNA land-use planning role that was formerly played by Metro Vancouver. This transfer does not significantly impact the UNA. The UNA Board continues to operate exactly as before. But, as part of the transfer, the Provincial Government has committed to conducting a review of how the UBC campus, including the UNA, is governed. The UNA Board welcomes this review and we will work to ensure that the review process follows key principles. First and foremost, the UNA Board believes that consultation with UNA residents must be the central element of the review. The Board also believes that the review should focus on preserving the significant benefits residents receive from local control of community affairs, and carefully considering the unusual governance challenges our community faces.

And now for the most important part of my report: to say thank you to the many people who have worked so hard this year to make our community a better place. First, thanks to our staff who, under the leadership of UNA Executive Director Jan Fialkowski, are doing a wonderful job. Secondly, thanks to my colleagues on the Board for their dedication and hard work. And finally, thanks to the many volunteers who contributed in big and small ways to our community during the past year. This volunteer involvement is the defining feature of our community. Many of our greatest achievements were lead by volunteers and virtually everything we did required volunteer help. I feel extremely grateful to have such terrific people as neighbours.

Finally, on a more personal note, this is the last of my six years on the UNA Board. It has been a privilege, and a considerable pleasure, to have served our community in this way. I am grateful to everyone who supported the Board's efforts with suggestions, criticism and compliments. I am grateful to my colleagues who remain on the Board and to the four wonderfully-qualified candidates who are running for the open Board positions this year. Our community is in good hands because it is in our hands.

Mike Feeley

Chair, University Neighbourhoods Association

Message from the Executive Director

Since its beginning in 2002, the area serviced by the University Neighbourhoods Association has tripled in size. In 2002, Hampton Place was the only established neighbourhood in our community and Hawthorn Place was just beginning. Today, the growing UNA community includes five neighbourhoods, with a population of nearly 8,000. As the UNA neighbourhoods have grown, so has the UNA. In 2002, the UNA had only one part-time office staff member. Now, the UNA has nine full-time office staff and many part-time folks who provide service at the front desk of the Old Barn Community Centre and help out with community events.

As the UNA administration has grown, we remain committed to providing services to residents that are similar to the services that one would receive in a municipality – only better. The UNA is also committed to transparency and accountability. UNA Board meeting documents are placed on the UNA website prior to Board meetings and residents are invited to bring their concerns directly to Board directors. Each spring, the UNA makes an easy-to-read explanation of how the Services Levies are spent available to UNA residents via the UNA website and direct mail. UNA communications continue to improve: the UNA website has been redesigned and a wide range of useful information is available there. Each week, *myuna announcements* informs subscribers about the latest events at the Old Barn Community Centre and on the UBC campus. A new print publication, *The Campus Resident*, informs residents about happenings within the UNA neighbourhoods and the wider University community.

And for the first time, UNA residents were able to vote in their own neighbourhoods for resident directors. UNA polling stations in each neighbourhood were open on September 22 for twelve hours, from 7 a.m. to 7 p.m., providing increased opportunities for voting. Advance polls were also held on September 15.

I look forward to another year working with the UNA's wonderful staff, who are committed to providing UNA residents with the best services possible. I particularly look forward to attending the many exciting community events that are held throughout the year. Finally, I urge you to drop into the UNA Office to find out more about our vibrant community.

Jan Fialkowski

Executive Director, University Neighbourhoods Association



UNA Office staff and Old Barn Community Centre staff



Annual General Meeting & Election of Resident Directors

A meeting for members of the UNA as defined in the Comprehensive Community Plan including Hampton Place, Hawthorn Place, Chancellor Place, East Campus, and Wesbrook Place.

**Wednesday September 22nd, 7 p.m. – 9 p.m.
at the Old Barn Community Centre
(6308 Thunderbird Blvd.)**

MEETING AGENDA

Meeting Chair – Mike Feeley

A. Introduction of the Annual General Meeting

1. Motion to accept Agenda
2. Motion to accept the AGM minutes of September 2009
3. UNA Annual Report
4. Presentation of the Audited Financial Statement March 31, 2010, Ian Burgess, UNA Treasurer

B. Presentation of the UNA Sustainability Strategy

C. UBC Land Use Plan, UBC Campus & Community Planning

D. Recognition of Outstanding Community Volunteers

E. Election Results

F. Adjournment

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University Neighbourhoods Association
DRAFT Minutes of the UNA AGM
September 30, 2009
7:00 - 9:00 pm at the Old Barn Community Centre

Present: Mike Feeley (MF), Sharon Wu (SW),
Erica Frank (EF), Ian Burgess (IB),
Prod Laquian (PL) Nancy Knight (NK)

Regrets: Johannes Rebane (JR)

In Attendance:

Jan Fialkowski (JF), UNA Executive Director
Katherine Xu (KX), UNA Administrative Manager
Stephanie Nesbitt (SN), Old Barn Community Centre
Program Coordinator
Ralph Wells (RW), Sustainability Manager
Kevin Kenna, RCMP Detachment

Meeting called to order at 7:05 p.m.

52 people in attendance.

A. Introduction of General Meeting

1. Agenda

MF suggested adding Q&A following item B and item D.
Moved by Joan Hebb, seconded by Ken Woods, carried.

2. Minutes

Moved by Laks Lakshmanan, seconded by Terry Arcand,
carried.

3. UNA Annual Report – Mike Feeley

The UNA is like a municipal government, and the UNA members have come together in a form of government that makes municipal decisions, and is given the power from the University to do that. This power comes with responsibilities and also a level of engagement. The UNA would not be what it is today without all the hard work of its volunteers, some of which will be recognized later at today's meeting. As the Chair, MF encouraged all UNA members and residents to consider volunteering, and looks forward to seeing new faces on the UNA Board in the future.

MF introduced the UNA Board of Directors: Sharon Wu, Erica Frank, Prod Laquian, Ian Burgess and Nancy Knight, and thanked all of them for taking their responsibilities on the Board so seriously. MF also acknowledged the AMS representative Johannes Rebane (who sent regrets) who

works with the UNA Board to liaise between students and the UNA community.

MF introduced the UNA staff: Jan Fialkowski, Stephanie Nesbitt, Ralph Wells, Katherine Xu, and Cathie Cleveland, who is currently on leave. MF thanks all the staff for their hard work and great support to the Board. MF thanked Angela Wheelock, the editor of the UNA Newsletter.

Some items that the Board has focused on this year:

- i. Communication** – the UNA uses many methods of communicating with residents, such as the bi-monthly newsletter, weekly e-news distributions, and two new websites. Communication to the organization comes from resident and volunteer feedback, and from delegations who attend UNA board meetings.
- ii. Sustainability** – the UNA took an important step forward by hiring Ralph Wells to the new position of Sustainability Manager. As his first priority, Wells will focus on neighbourhood-wide recycling and reviewing landscaping practices that are currently in place. With the initiative of Jim Taylor, the UNA was able to develop a new partnership with Save-On-Foods to create a Save-on-More Points donation program for the UNA Sustainability Fund.
- iii. UNA-UBC Shared Facilities** – as of this year, all UNA residents have the same full access to the UBC childcare as UBC faculty and staff. The UNA continues to work on the shared athletic facilities program with UBC.
- iv. Community Centres and Parks** – The UNA has formed a new User Group Committee for the building of the new community centre planned for Wesbrook Place.
- v. Bylaws / Rules** – the UNA Noise Bylaw is nearly finished and will be published on the UNA website for public consultation very soon. The UNA is at an early stage in developing a parking bylaw and will work on an animal control bylaw soon after that.

4. Presentation of the UNA Audited Financial Statements as of March 31, 2009, Ian Burgess

The Neighbours' Fund, which is held by the University for the benefit of the UNA, is made up mainly of the Services Levies, collected by the University from owners within the UNA. The Neighbours' Fund is managed by the UNA Board. A Reserves Policy is currently under development in terms of how much money should be put into reserves annually, and how to access the reserves when they may be needed. Currently, there is \$6.5 million in the reserve funds; they are to be built up to \$35 million. The Neighbours' Fund is also supported by other day-to-day revenues, such as rental income and recreational program fees. The UNA Annual Operating Budget is approved by the UNA Board and submitted to the UBC Board of Governors for information only.

The long-term reserves requirement for infrastructure replacement is sufficient to cover anticipated infrastructure replacement over the next 100 years. The long-time reserves requirement for capital replacement is sufficient to cover the capital replacement of such facilities as the Old Barn Community Centre over the next 100 years.

The 2009 UNA Financial Statement shows \$2.2 million in funding coming from the Services Levies, which covered the operating expenses of the UNA to provide municipal services such as engineering services, recreational services, etc. The UNA showed surpluses of \$507,420, with \$378,000 returned to appropriate reserves.

5. Audited Neighbours' Fund Financial Statement March 31, 2008, Ian Burgess

The 2008 Audited Neighbours' Fund Financial Statement was presented to the UNA membership, since the 2009 statement has not yet been sent to the UBC Board of Governors. Currently, there are \$6.5 million dollars held by the University on behalf of the UNA in the Neighbours' Fund Reserves.

B. Brief Speeches by Sharon Wu and Erica Frank, acclaimed Resident Directors

C. Q & A

1. Question from Peter Hebb, Chancellor Place

Property owners in the City of Vancouver are facing a 10% increase in property tax due to the shortfall in its budget. If the UNA is using the same model as the City of Vancouver, will there be similar increases [here]? If so, where will the

UNA put the extra money? Or would the UNA consider refunds?

Answer by MF: the UNA Board is aware of this property tax increase and has talked about it internally. It is possible to change the formula, at least temporarily, and the UNA will discuss this topic with the University. In terms of the extra money, the default position of the Board would be to put any excess monies into the reserves.

2. Question from Ken Woods, Chancellor Place

a. There is still construction on Walter Gage Road. Is it possible to make it a 'front street' and not the 'back street' or lane way that it looks like? Residents living in Chancellor Place pay the same Services Levies, but don't have sufficient parking –Walter Gage Road could provide more parking.

b. According to the Society Act, will the UNA surplus be taxable?

Answer by MF: Chancellor Place has a unique position and the residential neighbourhood is shared with the theological schools. The Board is aware of the construction on Walter Gage Road and negotiations with UBC would be required to get special parking privileges. Things are improving in Chancellor Place; soon there will be a playground. As for the Service Levies, it is common for municipalities to have a tax with additional fees below the line. The Board will call to have a look at what the flexibility is. The Board will check with our lawyer to determine the implications of a surplus. We do not believe it is an issue, but thank you for raising the question.

Answer by EF: recommends working with other volunteers to give feedback and suggestions to the Board.

Answer by IB: Since the fund was collected by the University who is tax-exempted, the surplus should be tax-exemptible, but will double-check with the lawyer.

3. Question from Joan Hebb, Chancellor Place

a. There are two duplexes on the corner of Wesbrook Mall and Chancellor Blvd. that are still unfinished and are terrible looking. When will they be finished?

b. As well, is there to be institutional development at the Carey Centre on the empty gravel lot?

Answer by JF:

- a. The developer went into receivership. We understand from UBC Campus Planning that there is a new owner.
- b. The Carey Centre hasn't decided what they would like to build yet. There won't be any development until then.

4. Question from Joan Moore, Chancellor Place

What is the status of the tower behind Stirling?

Answer by MF: the site belongs to St. Andrew's and to date they are not prepared to move forward.

5. Question from Wendy Rigby, Wesbrook Place

How will the neighbourhoods be affected by road closures during the Olympics?

Answer by JF: all residents are recommended to check the UNA website for Olympic updates. During the Olympic Games, Wesbrook Mall will be closed to vehicular traffic from Agronomy to the entrance of the RCMP building. There has been no decision about cyclists yet. All buses will be re-routed along S.W. Marine Drive. 16th Ave. will remain open. The hospital will remain open and open to vehicular traffic.

Answer by MF: the UNA is meeting regularly with the UBC Olympic Secretariat and we expect more public meetings. The UNA is also looking for ways to engage our residents more. The Secretariat has given the UNA free tickets to the Men's and Women's Hockey games. The RCMP detachment will be in charge of the security outside of the arena and on campus.

6. Peter Leacock, Chancellor Place

How can the UNA better control movie shoots in Chancellor Place?

Answer by MF: the UNA has discussed this with the UBC Treasury who is responsible for commercial filming on campus. As Chancellor Place is part of the UNA, it was agreed that the UNA will receive revenues from filming if it continues in Chancellor Place. The UNA is working with the Vancouver School of Theology, who manages the Iona Building, a favourite film location, to develop guidelines for the use of the area which will best protect the interests of the residents.

7. Comments from Jim Taylor, Hampton Place

Referring to Peter Hebb's question regarding Services Levies (question 1). The UNA could look at creative ways to enhance the livability of the community with the additional funds.

D. Recognition of Outstanding Volunteers

E. Question & Answer Period

1. Chris Finch, Hawthorn Place

What is the update on the Liquor License Application at the Thunderbird Arena?

Answer by MF: the UNA has requested changes to the license application mainly to reduce the hours of operation and to change the location of the family non-drinking seating. That was supported by UBC Athletics. The RCMP requested a probation period of six months. Part of the UNA's concern related to this application is excessive student drinking especially in the fraternity area. It is not unusual for an arena to have a license, but the UNA is concerned about the impact it could have on the community. The Salt Spring [Island] Café had applied for a liquor license two years ago, and was only permitted an indoor license, but not an outdoor license for the patio.

Comments from Kevin Kenna, Staff Sergeant and Detachment Commander at UBC: the application is still in Victoria for approval. There is no alcohol allowed during the concerts presently.

2. Tony Wild, Hampton Place

Since the Save-on-Foods store opened, there is more pedestrian traffic at the 16th Avenue Roundabout. I am concerned about pedestrian safety. What can the UNA do about that?

Answer by MF: the UNA's Standing Committee on Operations and Sustainability met with Campus Planning to address the traffic increase when the store opened and in anticipation of the opening of the new secondary school. The UNA is extremely concerned about the safety of the crossing at the 16th Avenue Roundabout. The long term plan is to build another traffic circle on East Mall, with a pedestrian crossing located between the two, where vehicular traffic will be going at its slowest. The Standing Committee meets with Campus Planning again this month for status updates. The UNA's biggest concern is the timing of this project, which is not likely to happen before the school opens.

Question: it has become more dangerous since the middle of the roundabout has been landscaped which has caused a blind spot. Is it possible to move the pedestrian [crossing] further away?

Answer by MF: the roundabout has been designed by engineers and met all the Ministry of Highways regulations and it has slowed down traffic from reports we have had.

Comments by EF: this is a high priority and serious concern.

Comments by Jim Taylor: the intersection of 16th Ave. and Wesbrook Mall used to be the most dangerous place on campus. The roundabout has decreased the accident rate by 20% because people are driving much more slowly.

Wendy Rigby: the speed of vehicles driving eastbound is very fast, and people don't slow down. Is it possible to look into signage to inform people to slow down?

Answer by MF: the UNA will ask about signage.

Connie Unger: it is important to have the roundabout.

Question: North Americans don't know how to drive in a roundabout. Can the RCMP or the UNA do something to educate people? Write an article on Roundabout 101?

Answer by MF: the UNA can write an education piece in the bi-monthly newsletter, which it has done previously.

Kim Feltman: what about the traffic on University Blvd.?

Answer by NK: University Blvd. belongs to the UEL; the UNA can raise that with the UEL.

3. Connie Unger:

Does the UNA have any connection with the UEL?

Answer by MF: the UNA's Executive Director Jan Fialkowski talks with them regularly. The UNA has been invited to their Community Advisory Committee meetings and they come to ours. Our Electoral Area A Director lives in the UEL. The UEL doesn't have any recreational facilities; recently they asked if the UNA would assist them

in developing some community programming space that has become available in the UEL Village on University Blvd.

4. Peter Hebb, Chancellor Place

We have high regard and are pleased with the level of policing we are getting. Given the increasing crime issues in the City of Vancouver, are there similar trends here?

Answer by Kevin Kenna, RCMP Detachment Commander: the RCMP is aware of some people with criminal backgrounds living in the area. The overall crime rate is low.

5. John Bourne, Chancellor Place

Do you have an update on local control?

Answer by MF: there is some discussion between UBC and Metro Vancouver but nothing will happen on local governance without the UNA's involvement. The Metro Vancouver Board has asked their staff to investigate the possibility of developing a zoning bylaw for UBC, which should not affect the UNA. We continue to stay well apprised of the issues to ensure local control.

6. Kim Feltman, Hawthorn Place

Can the UNA make bylaws?

Answer by MF: the UNA cannot make bylaws by itself, but the university has the power under the University Act to designate to the UNA the authority to write and enforce rules. The UNA is very close to enacting the first rule on noise control.

7. Jim Taylor, Hampton Place

Jim Taylor would like to thank Mike Feeley for his great work for the past year as the Chair of the UNA.

F. Meeting adjourned at 9 p.m.

Introduction

This is the eighth Annual Report of the University Neighbourhoods Association. It will be presented to the UNA's Annual General Meeting scheduled for Wednesday, September 22, 2010. This report informs UNA members about budget details of the 2009-2010 fiscal year and on the events and accomplishments of the Association since the previous AGM. The University Neighbourhoods Association was incorporated in spring 2002 under the Societies Act of British Columbia (pursuant to section 34 of the University Act) to promote a vibrant and sustainable community for the people who live in the University of British Columbia's residential neighbourhoods. The UNA is an advisory board to the UBC Board of Governors. Currently, the UNA Board is made up of seven Directors: four Directors elected by residents, two Directors appointed by UBC, and a final member appointed by UBC's *Alma Mater Society* (AMS).

UNA Staff

- Jan Fialkowski, Executive Director
604-827-5317 janf@myuna.ca
- Cathie Cleveland, Administrative Manager
604-827-5540 Cathie@myuna.ca
- Glendon Scott, Operations Manager
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- Ralph Wells, Sustainability Manager
604-822-3263 rwells@myuna.ca
- Katherine Xu, Special Projects Coordinator
604-822-9931 kxu@myuna.ca
- Rocio Escalona, Office Receptionist
604-827-5158 reception@myuna.ca

The Directors

- Mike Feeley, Chair
- Sharon Wu, Vice-Chair
- Ian Burgess, Secretary Treasurer (UBC appointee)
- Erica Frank
- Nancy Knight (UBC appointee)
- Prod Laquian
- Ben Cappellacci (AMS appointee)

Old Barn Community Centre Staff

- Stephanie Nesbitt, Program Coordinator
604-822-3263 programs@oldbarn.ca
- Laura Tennant, Bookings Coordinator
604-822-9675 bookings@oldbarn.ca
- Jessica McLachlan, Program Assistant
604-822-9295 rec@oldbarn.ca
- Front Desk Staff
604-827-4469 reception@oldbarn.ca
- Charlie Bunny, resident rabbit
Accepts visitors Monday through Friday from 11 a.m. to 4:30 p.m.



This Parent-Toddler group at the Old Barn Community Centre reflects the diversity of our community

Membership

All adult residents of Chancellor Place, East Campus, Hampton Place, Hawthorn Place, and Wesbrook Place are entitled to free UNA membership. Members are not required to be Canadian citizens. Membership is important because both UBC and the Province judge the UNA's credibility based partly upon membership numbers. Please encourage your neighbours to join the UNA by completing the application forms available either from the UNA Office or online at www.myuna.ca.

Communications

The Campus Resident

The Campus Resident is a new publication that appears monthly. This publication, edited by John Tompkins, reports on events and other matters of interest to UNA residents. *The Campus Resident* is mailed out to every household within the UNA neighbourhoods and is also available at the UNA Office and locations on the UBC campus. If you have story ideas or a letter to the editor, please contact the editor at jtompkins@myuna.ca.

Myuna announcements

Myuna announcements goes out each week to UNA residents who are on the email list. This electronic newsletter informs residents about UNA events, meetings, and events happening in the wider University community. It also contains notices of concern to residents. If you have items you think should be included in *myuna announcements*, or wish to be removed from the mailing list, please contact the UNA Office or email reception@myuna.ca. You can sign up for *myuna announcements* on the UNA website at <http://www.myuna.ca/about-us/publications/upcoming-events-newsletter>.

UNA's Newcomers Guide

This new guide is available both on the UNA's website and at the UNA Office. (See the section on Multicultural initiatives for details.)

The Old Barn Community Centre Recreation Program Guide

The Old Barn Community Centre, in conjunction with the UNA, produces a Recreation Program Guide four times a year. The guide is mailed to each home and is also available at the Old Barn Community Centre or online at www.oldbarn.ca.

The UNA Membership Brochure

The UNA membership brochure is available in English, Simplified Chinese, Traditional Chinese, and Korean. You can pick up a copy at the UNA Office or download one from the UNA website at www.myuna.ca.

Unique Community

The UNA neighbourhoods make up a vibrant and unique community adjacent to the University of British Columbia. The UNA's five neighbourhoods Hampton Place, Hawthorn Place, Chancellor Place, East Campus and Wesbrook Place each have their own special qualities. Hampton Place is the most established of the neighbourhoods and enjoys a lovely location nestled amongst the trees of nearby Pacific Spirit Park. Hawthorn Place, the UNA's next established neighbourhood, is close to the mid-campus area of UBC and is home to the Old Barn Community Centre, Bean Around the World coffee shop, the Jim Taylor Park, a handful of pocket parks and community gardens. Chancellor Place is intertwined with the beautiful heritage buildings of the Vancouver School of Theology and other adjoining religious colleges. This neighbourhood is also within comfortable walking distance of the Chan Centre, the Museum of Anthropology and other campus amenities. East Campus is the UNA's smallest neighbourhood with rental buildings providing housing for everyone from UBC students to visiting scholars to people who simply wish to live near the University. Wesbrook Place, the UNA's newest neighbourhood, is centrally located and, when complete, will be the UNA's largest neighbourhood. Today, it already has such amenities as Save-On-Foods, a Blenz Coffee Shop, the Mozart School of Music, several parks, and will soon welcome a seniors community and another park.

Relationship with the University

The Neighbours' Agreement, which was signed on March 31, 2008, continues to provide a legal framework for the governance of the UNA's growing residential community and outlines the rights and obligations of both the UNA and UBC. This agreement also supports the growth of a vibrant residential community on campus. To read the Neighbours' Agreement visit the UNA website at www.myuna.ca.



Elsie Nguyen and her partner Tan Tran (far left) are the proud operators of Bean Around the World in the Old Barn Community Centre.

UNA/Community Accomplishments 2009 to 2010

Improvements in Community Services

The University Neighbourhoods Association continues to improve services for its residents and also continues to move toward a more municipal-like status. The past year saw progress in this area that will mean improved access to UNA services for all residents and that will help to guide the organization forward in a period of continuing growth. Listed below are some of the improvements in the area of providing municipal-like services to residents.

- The UNA Office will move into a larger space near Save-On-Foods to accommodate its growing staff and provide better residential services.
- Development and final Board approval of two bylaws for the UNA neighbourhoods:
 - Noise bylaw
 - Parking bylaw
- Hiring of an Operations Manager
- The new UNA Operations Manager, Glendon Scott, will work to implement policy decisions made by the UNA Board that affect operations. Scott will also work with bylaw enforcement, once UNA bylaws are passed by UBC's Board of Governors. Scott will also oversee such essential areas as street and sidewalk maintenance, lighting, and more.
- Opening of a new coffee shop, Bean Around the World, in the Old Barn Community Centre.
- Planning continues for the new community centre to be built in Wesbrook Place and new schools.
- Recruitment of a new chair for the Emergency Preparedness Committee who will liaise with UBC and other organizations to educate residents about emergency preparedness. A UNA Emergency Preparedness Plan is also in progress and should be available for input from residents sometime in the new year.

Celebrating Multiculturalism

The UNA practices a multilingual/multicultural approach when providing information to residents and also makes relevant services available to those UNA residents who are new to Canada.

- *Welcome to Your Neighbourhood Guide* is now available to all new residents in English, Simplified Chinese, Traditional Chinese, and Korean. This comprehensive guide provides useful information to help new residents settle into their new community. Copies of this guide are available at the UNA Office or for downloading on the UNA website at www.myuna.ca.
- Third Annual Lunar New Year's celebration held at the Old Barn Community Centre.
- Conversation clubs in Spanish and English available free at the Old Barn Community Centre.
- Reasonably priced ESL classes offered at the Old Barn Community Centre.
- Newcomer's Orientation sessions held in September, 2010 in Korean and Mandarin.
- UNA membership brochure available in English, Simplified Chinese, Traditional Chinese, and Korean.

Sustainability Initiatives

- Expansion of Community Gardens
- Continuation of Plant Stewards Program
- Expansion of Organic Waste Recycling
- Waste audit in partnership with UBC
- Community Garage Sale

For more information on the UNA's successful sustainability initiatives, please refer to the Operations and Sustainability reports on pages 15-16.

The Old Barn Community Centre: A Year in Review

The Old Barn Community Centre had a very successful year and staff were once again excited to see the continued expansion of community programs and community centre staff.

Expanded Programming

Since the fall of 2008, The Old Barn Community Centre has consistently increased the number of programs being offered, and sessions of programs. This fall, The Old Barn Community Centre is delighted to make 109 different sessions of a wide range of programs available to members. The previous year saw The Old Barn introduce new programs such as a Spanish Conversation Club, Yoga Fundamentals, Taekwondo, a 4-H Club, a Youth Gym Program and Children's Cooking Classes. Fall will also bring expanded dance and fitness programs for adults/older adults and new programs such as Robokids and Youth Ultimate Frisbee. As programs have expanded, so has the Community Centre's staff. Most notably, Jessica McLachlan moved from front desk staff into the new position of Assistant Program Coordinator where she has helped the Centre continue to expand its programming.

Community Events

During the past year, The Old Barn Community Centre continued to offer regular holiday celebrations ranging from Halloween and the third annual Lunar New Year Celebration to a Father's Day Concert by the UNA choirs. Also this year Carolling Night was expanded into a larger Christmas concert featuring the UNA choirs, The Langley Ukulele Ensemble and the Burnaby Hand Bell Choir. A highlight of the summer has again been the "Evening in the Park" concerts, which for the first time performed in three different locations throughout the UNA: the Hawthorn, Chancellor and Wesbrook neighbourhoods.

2010 Olympics

Surely, the most exciting event of the past year was the 2010 Olympics and Paralympics. The UNA's Olympic celebrations started with "Connecting our Community" contests. The winners of these contests were the first of many community members to receive tickets to Olympic and Paralympic Hockey games here at UBC. The main community celebration for the Olympics was the Torch Relay. Large numbers of residents came out to celebrate and cheer as the Olympic torch passed by: a moment that people will be sure to remember for many years to come. After this exciting event, The Old Barn Community Centre continued

celebrating, along with the rest of Vancouver, by showing the Opening and Closing Ceremonies on the big screen television in the Neighbourhood Living Room and by offering daily Olympic crafts as the games continued to be broadcast.

Volunteers

A community centre would be nothing without the support of its members and volunteers. During the past year, the Community Centre was particularly thankful for the generous volunteer efforts of the Conversation Club and Chess Club instructors, who have allowed us to continue to offer two of our most popular programs. Two members from the Chess Club qualified for Nationals for U8 and U10! Also, through the help of volunteers, The Community Centre was able to offer a new Spanish Conversation club, a Sudoku club, to expand the Scouts program, and see the addition of a 4-H club. Owing to a consistent number of high school volunteers, The Community Centre continued to offer an after school Homework Help Program for Elementary students.

The 2009 and 2010 seasons saw the growth of Community Centre programs and staff. The 2010 – 2011 season looks to bring much of the same, as the Community Centre continues to build and expand on past events and to create new leisure and recreational opportunities for residents. The Old Barn Community Centre staff looks forward with great anticipation to the upcoming fall.

*Stephanie Nesbitt, Program Coordinator
The Old Barn Community Centre*



Chess Club leader, Lior Sitkovsky, was delighted when two of the club members qualified for Chess Nationals U8 and U10.

Community Events

As in previous years, the Old Barn Community Centre and neighbourhood parks were the focus of many community events.

- Lunar New Year Celebration
- Father's Day Concert
- Olympic Torch Relay
- Canada Day
- Olympic Celebrations
- Barn Raising
- Easter Egg Hunt
- Halloween Party (2009)
- Earth Day Celebration
- Christmas Concert (2009)
- Garage Sale



The 2009 Halloween Party at the Old Barn Community Centre was a great success.

Partnerships

During the past year, as in previous years, the UNA has been involved in a number of partnerships that have improved residents' access to UBC programs and facilities or sponsored ongoing community initiatives.

The UNA Community Garden

The very successful collaborative effort that began in 2008 between the UNA, UBC Campus & Community Planning, and FP Innovations-Forintek, continued again in 2010. This year, FP Innovations-Forintek has graciously allowed the UNA to expand its existing community gardens to include more plots. UBC Properties Trust has also helped with garden upgrades.

UBC Botanical Garden/Nitobe Garden

The UNA successfully finalized an agreement with the UBC Botanical Gardens that provides UNA residents with free access to the Botanical Garden and the Nitobe Garden for the next five years. Under this agreement, the UNA has made a \$69,999 contribution to the Garden in exchange for free access to UNA members and discounts at The Shop in the Garden.



UNA and Old Barn Community Centre staff join Motoko Tanassee (centre) as she donates books to the Old Barn Community Centre Lending Library.

University Town Bus Program

The University Town Bus Program is a program run by parents with support from community partners. This program provides school buses to transport children to and from University Hill Elementary, Queen Elizabeth, Queen Elizabeth Annex (English Track only), Queen Mary, and Southlands Elementary. (Although University Hill Elementary is the school in University Town's catchment area, many children live three or more kilometres away from the school.) User fees provide part of the funding for the bus program. Funding is also provided by a number of community partners including UBC Properties Trust, the University Neighbourhoods Association, the Vancouver School Board (VSB) and UBC VP Students. UBC Properties Trust and the VSB funds service to out-of-catchment schools, while the UNA and VP Students contribute to the U Hill bus program.

UBC Waste Management

Again this year, UBC Waste Management and the UBC Sustainability Office have worked closely with the Sustainability Manager to continue, and expand, the Organics Waste Program in UNA neighbourhoods. The UNA Sustainability Manager also worked with UBC Waste Management, and the UNA Standing Committee on Operations and Sustainability to undertake a Waste Audit in the UNA community. Results will be available soon.

Donations

A wonderful collection of classic books, from authors around the world, was donated to the Old Barn Community Centre informal lending library in honour of Motoko Tanassee on the occasion of her retirement from the UBC Bookstore in October, 2009.

Community Support

Each year, the UNA Board funds projects that have direct value to the UNA community. Such projects are intended to support the campus community and also support community-based values. Listed below are the projects that the UNA funded in 2009 to 2010.

Aboriginal Music Lab Project

Vancouver's first Aboriginal Music Lab was held in Vancouver in August, 2010. This lab included a range of workshops for aboriginal learners, and other learners, from around British Columbia.

Beaty Biodiversity Museum Young Researchers Club

The Young Researchers Club will take children out of the Museum and into nature. Returning to the same area month-after-month, participants will examine an ecosystem from different perspectives. This program is intended to spark children's interest in nature and foster a sense of stewardship for local biodiversity. The program also aims to give children a sense of connection to the Beaty Biodiversity Museum.

Hockey for the Homeless

Hockey for the Homeless is a volunteer-driven charitable organization dedicated to ending homelessness in Canada. This is the second year that the UNA has sponsored this organization. This year, Hawthorn Place resident John Ogrodniczuk represented the UNA in the Vancouver event, held at the Thunderbird Hockey Arena.



The Landed Learning Program at the UBC Farm brings children and seniors together to learn gardening.

Intergenerational Landed Learning Project (at the UBC Farm)

The Intergenerational Landed Learning on the Farm Project is a unique initiative of the Faculty of Education at UBC. This project brings children from Vancouver schools together with seniors with gardening expertise. By uniting the generations in a community-learning initiative, this program illustrates the values of lifelong learning and ecological and social citizenship.

International House – Christmas Dinner

International House is a community centre open to all members of the UBC community and their families. For the past 25 years, International House has hosted a Christmas Dinner for international and Canadian students.

Lace Up for Kids

The UNA was one of the many sponsors for the 2nd Annual Lace Up for Kids event organized by the Science Undergraduate Society of UBC. The funds raised by this event will support the research of the Rare Disease Foundation.

Vancouver Thunderbirds Minor Hockey Association

The Vancouver Thunderbirds Minor Hockey Association (VTMHA) is a non-profit society whose objectives are to provide an opportunity for youth ages 5 to 20 to play hockey and, through their involvement in the sport, to develop good sportsmanship practices. The VTMHA provides UNA children with an opportunity to play competitive hockey.

Women's National Field Hockey Team

Support was provided to Stephanie Nesbitt, the Captain of the Women's National Field Hockey Team to help the team achieve its ambition of qualifying for the London Olympics of 2012. The women's national field hockey training centre is located at UBC and the majority of team members are either UBC alumni or students.

Committee Reports

The UNA currently has four Standing Committees of the Board: the Standing Committee on Finance, the Standing Committee on Governance, the Standing Committee on Human Resources, and the Standing Committee on Operations and Sustainability. Associated with these Board Standing Committees are eight active volunteer committees: the Animal Rules Development Committee, the Community Garden Committee, the Emergency Preparedness Committee, the Multicultural Committee, the Noise Rules Development Committee, the Parking Rules Development Committee, the Plant Stewards Committee, and the Sustainability Committee. The goal of this Standing Committee structure is to ensure that the UNA Board operates effectively and efficiently and that it coordinates closely with the volunteer committees that are the life-blood of the organization. Standing Committees are staffed by UNA Board members and volunteer committees are responsible for reporting to the Board through one of these Standing Committees.

The Standing Committee on Finance and Audit

Chair, Ian Burgess

In lieu of a report the Standing Committee on Finance provides financial statements each year.

UNA Standing Committee on Governance

Chair, Aprodicio A. Laquian

“As chair of the UNA Standing Committee on Governance, I am excited about the UNA bylaws on noise, parking and animal control. I also love being able to represent the UNA residents’ views in the formulation of a new land use plan and a transit and cycling plan for the UBC campus. The ‘amicable divorce’ between UBC and Metro Vancouver brought about by the approval of Bill 20 makes governance a key issue in the UNA. It will be very exciting to be able to contribute to the debates on what our governance structure can be in the future.”

Accomplishments

- Draft Noise Bylaw approved by the UNA Board of Directors and sent to UBC for final approval in accordance with the UNA-UBC Neighbours’ Agreement.
- Draft of the Parking Bylaw approved by the Parking Bylaw Development Committee for submission to the UNA Board.
- Chair of the Standing Committee on Governance, who also chairs the Animal Control Bylaw Development Committee, has met with this committee to consider similar animal control bylaws in force in other local governments in BC. A draft is currently being prepared of the Animal Control Bylaw.
- The chair represents the UNA on the UBC Campus Plan Steering Committee. This committee has been asked to formulate a new Land Use Plan that will update the UBC Official Community Plan (OCP) that previously existed as a bylaw of Metro Vancouver.
- The chair also represents the UNA on the UBC Vancouver Campus Advisory Committee that is working on updating the campus Transit Plan and the University Boulevard Neighbourhood Plan, and also represents the UNA on the RCMP Community Advisory Committee.

The Standing Committee on Human Resources

This committee does not make a public report, as most of its activities are confidential.

The UNA Standing Committee on Operations and Sustainability

Co-Chairs, Mike Feeley and Erica Frank

The UNA Standing Committee on Operations and Sustainability directs work in the area of Operations and Sustainability and oversees the following volunteer committees: the UNA Community Garden Committee, the UNA Emergency Preparedness Committee, the UNA Multicultural Committee, the UNA Plant Stewards Committee, and the UNA [Volunteer] Sustainability Committee.

Operations Report

“Many of the day-to-day workings of our community are things residents may often take for granted. However, the smooth operation of everything from the school bus program to benches in parks, adds to the excellent quality-of-life we enjoy in our community. I am proud to say that not only has the UNA done an excellent job of managing the small details that make for a liveable community, but we have also worked to add notable community enhancements, including the opening of the new Bean Around the World Coffee Shop, renewing our agreement with the UBC Botanical Gardens, and rising to the challenge of finding ways to both minimize the impact of the 2010 Olympics and help residents be able to attend more Olympic events through ticket draws and contests. All in all, it was an exciting and satisfying year for the Operations half of the UNA’s Standing Committee on Operations and Sustainability.”

Accomplishments

- Signed a lease with coffee shop operator, Bean Around the World, for the coffee shop in the Old Barn Community Centre
- Established a new community newspaper, *The Campus Resident*
- Finalized agreement with the UBC Botanical Garden/Nitobe Garden
- Renewed agreement with the Vancouver Public Library
- Expanded UNA community gardens
- Finalized negotiations on pool and rink sharing relationship with UBC Athletics
- Coordinated issues related to community impact from the Vancouver 2010 Olympics
- Monitored and supported community school bus program
- Examined community connections between the UNA and the new University Hill Secondary School
- Reviewed the open-space issues in Chancellor Place and helped to secure a new playground for the neighbourhood
- Added new benches to the Jim Taylor Park
- Secured a new headquarters for the UNA Office in Wesbrook Place



The Olympic torch route came through the UNA Community.

Sustainability Report

“What remarkable expertise we have in our UNA-UBC-Vancouver community, particularly around sustainability. This expertise, and the partnerships that the UNA is building, is hugely value-added for those in our community interested in sustainable living. Now that we have a sustainability manager, the UNA has the ability to develop ongoing relationships with key partners throughout the Lower Mainland. This will allow us to undertake projects such as the Waste Audit and participating in BC Hydro’s Sustainable Communities Program. It’s been really exciting, as someone who lives in the community, to work with the UNA community on sustainability issues and I look forward to the coming year when I will continue to work on sustainability goals that will benefit residents.”

Erica Frank

Co-Chair, UNA Standing Committee on Operations and Sustainability

Accomplishments

- Beginning development of the UNA Sustainability Strategy, which will provide clear direction for future leading-edge sustainability initiatives for our community.
- Hired a sustainability manager
- Initiated a review of UNA landscape maintenance practices through a research project in partnership with the UBC School of Landscape of Architecture to identify ways to make our parks and public areas more sustainable.
- Shift to lower maintenance plantings that add habitat value
- Pilot project launched, in partnership with UBC Properties Trust, to compost landscape waste and generate bark mulch locally.
- In partnership with UBC, initiated a UNA waste audit, which will be completed in the fall of 2010.
- This audit will provide information needed to improve our recycling and organic waste programs.
- Approved a partnership, in principal, between the UNA, UBC, and BC Hydro under the BC Hydro Sustainable Communities Program. This important partnership should lead to substantial energy and emission reduction programs for our community.

UNA Community Garden Committee Report

“Seeing others enjoying the community gardens gives me a great deal of pleasure. I am also thrilled with the addition of new garden plots this year, which brings our community another step closer to closing the gap between the supply of garden plots and the demand from those who want to garden.”

Heather Friesen

Chair, UNA Community Garden Committee

Accomplishments

- Hawthorn Garden expansion
 - 38 new plots added to the existing garden site
 - New plots ready by June 30, assigned on a long-term basis
- New Garden at Rhododendron Woods
 - Work completed in August on 27 new garden plots at a site near the Rhododendron Woods
 - Site to be used as a transitional/overflow garden.
- Wait List and Community Garden Blog
 - 33 households remain on the waiting list.
 - Application forms may be downloaded from the Community Garden Blog at www.unagardens.wordpress.com or picked up from the UNA Office.
 - Gardeners are encouraged to use the blog to share gardening tips and experiences.
- Nobel Park
 - Improvements to the community garden planned for Nobel Park were proposed by a working group of the UNA Garden Committee. These changes were then presented to residents at an Information Session and approved.

Thank You

Many thanks to UBC, Badger Earth Works, FP Innovations, the UNA Board and staff and to the gardeners who have made each garden such a delight to visit.

UNA Emergency Preparedness Committee

The UNA is delighted to welcome Patti Parker as the new chair of this important committee. Patti, who lives in Hawthorn Place, is a registered nurse who has spent most of her career working in the field of Community Health. She serves as UBC's Return to Work Coordinator and also sits on UBC's Emergency Preparedness Committee.

"I look forward to a busy and exciting year. I'm very enthusiastic about identifying resources and helping the UNA Community to get to where they need to be to be safe in an emergency."

Patti Parker,
Chair, UNA Emergency Planning Committee

Accomplishments

- Call for tenders to develop an emergency plan for the UNA
- Initial meetings with UNA staff and other stakeholders

Goals for the Coming Year

- Completion of an Emergency Plan Manual
- Holding a 72 hour Preparedness Day for the UNA. This would be a ½ or full day workshop with speakers, vendors, information booths and more to provide residents with a "launching point," for building personalized 72-hour-bags in case of emergency.
- Providing UNA residents with the knowledge they need to be safe during emergencies, whether natural disasters or other unanticipated emergencies.
- Build bridges between the UNA and UBC so that the wider campus community will function as one community during an emergency.



Linda Quamme and Katie Feeley sell produce from the Plant Stewards Children's Garden.

UNA Multicultural Committee

"During the coming year, we hope to organize more activities for residents that will encourage our neighbours to interact with each other and learn more about other cultures and traditions. We are always seeking new members who can bring fresh ideas to the committee. If you would like to be part of this committee, feel free to contact me at sharon.wu@shaw.ca"

Sharon Wu
Chair, UNA Multicultural Committee

Accomplishments

- Encourages social interaction among residents through
 - celebrating festivals
 - organizing cultural events
 - helping residents gain an understanding of other cultural traditions
- Organized the 3rd Annual Lunar New Year Celebration in February, 2010.

Plant Stewards Committee

"The Garden [beside the Community Centre] has been very successful in its second year. We've expanded the space for vegetables and flowers and the strawberries and blueberries we planted last year are flourishing. Many residents have worked in the garden and we've held nearly 20 successful garden sales already this season. I particularly enjoy seeing children working with their parents."

Patrick Moore
Chair, Plant Stewards Committee

Accomplishments

- Expanded garden and added new crops
- Peas
- Sweet peas
- More Onions
- Cabbage
- Potatoes
- More flowers for cut flowers
- Successful Children's Garden Sales held beginning in April.
- Added hanging and permanent planters featuring flowers to attract hummingbirds, bees, and butterflies.
- Purchased a picnic table for the Community Centre with the profits from last year's garden sales.
- Recruited new participants.

Thank You

Thank you to Bean Around the World for contributing coffee grounds for garden compost and to all the children, parents, and other residents who have worked to make the garden and the garden sales a success during the past year.

UNA Sustainability Committee

The UNA [Volunteer] Sustainability Committee works to provide input to the Board and the UNA's Standing Committee on Operations and Sustainability in the area of sustainability.

““The Sustainability Committee’s work is based on four guiding principles: no greenwashing, methodology and measurement, leading by example and triple bottom line sustainability (i.e. environment + people + economy). A transparent and accountable process and protocols for establishing – and measuring - UNA priorities for sustainability are critical to success in this area. The primary focus of UNA sustainability efforts in 2010 was the development of a Strategic Plan in Sustainability to prioritize projects going forward.”

The Committee welcomes new members. Please contact Linda at lindamoore@shaw.ca.

Linda Moore,
Chair, UNA Sustainability Committee

Accomplishments

- Continues to support and provide input on UNA sustainability initiatives.
- Took the lead in a UNA special committee that worked to redesign the Community Gardens planned for Nobel Park in Wesbrook Place and consulted with residents about design proposals.
- Developed a Sustainability Contest for UNA residents, in conjunction with Save-On-Foods, that provides prizes for the best “green tips”.

Thank You

Thank you to members of the Sustainability Committee and the UNA Board.

Notes

**UNIVERSITY
NEIGHBOURHOODS
ASSOCIATION**

Financial Statements
Year Ended March 31, 2010



25 years of original thinking

AUDITORS' REPORT

To the Directors of University Neighbourhoods Association:

We have audited the statement of financial position of University Neighbourhoods Association as at March 31, 2010 and the statements of operations, changes in net assets and cash flows for the year then ended. These financial statements are the responsibility of the Association's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the Association as at March 31, 2010 and the results of its operations and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

Johnsen Archer LLP


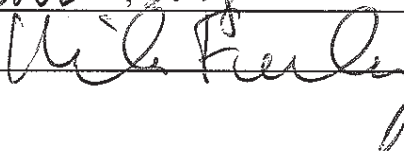
Vancouver, B.C.
July 5, 2010

CHARTERED ACCOUNTANTS

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Statement of Financial Position
March 31, 2010

	2010	2009 <i>(note 8)</i>
ASSETS		
Current assets		
Cash and term deposits	\$ 398,168	\$ 376,151
Accounts receivable	633,872	603,268
Prepaid expenses	53,047	22,271
	1,085,087	1,001,690
Capital assets <i>(Note 4)</i>	439,655	467,606
	\$ 1,524,742	\$ 1,469,296
LIABILITIES		
Current liabilities		
Accounts payable and accrued liabilities	\$ 294,989	\$ 159,470
Due to U.B.C.	395,000	370,000
Deferred revenues	-	1,234
	689,989	530,704
Deferred capital contribution <i>(Note 5)</i>	382,740	429,650
	1,072,729	960,354
NET ASSETS		
Internally restricted <i>(Note 6)</i>	250,000	-
Invested in capital assets	44,018	37,956
Unrestricted	157,995	470,986
	452,013	508,942
	\$ 1,524,742	\$ 1,469,296

ON BEHALF OF THE BOARD


 _____ Director

 _____ Director

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Statement of Operations
Year Ended March 31, 2010

	2010	2009 <i>(note 8)</i>
Revenue		
Community centre	\$ 91,954	\$ 78,092
Province of B.C.	14,409	42,000
Service levies - U.B.C. funding	2,367,591	2,183,133
Other revenue	87,300	86,601
	2,561,254	2,389,826
Expenses		
Municipal-like services		
Communication	17,391	33,402
Community service cards and community access	446,926	341,404
Community support	61,105	45,512
General meetings and board meetings	10,543	13,666
Landscaping	373,619	307,317
Management fees	70,000	60,000
Office	81,358	83,179
Parking and security	84,288	83,284
Road, gutter and sidewalk maintenance	6,575	32,401
Salaries and benefits	267,218	258,212
Sewer and drainage	285,764	164,508
Special projects	2,450	42,450
Street lights	57,377	38,646
	1,764,614	1,503,981
Community Centre		
Direct operating costs	150,968	147,622
Programming	86,364	39,633
Salaries and benefits	207,175	186,116
	444,507	373,371
Amortization of capital assets	52,972	51,964
Amortization of deferred capital contribution	(46,910)	(46,910)
	6,062	5,054
Excess of revenue over expenses for the year	\$ 346,071	\$ 507,420

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Statement of Changes in Net Assets
Year Ended March 31, 2010

	Internally restricted	Invested in capital assets	Unrestricted	2010	2009
Net assets - beginning of year	\$ -	\$ 37,956	\$ 470,986	\$ 508,942	\$ 371,522
Excess of revenues over expenses	-	6,062	340,009	346,071	507,420
Inter-fund transfer	250,000	-	(250,000)	-	-
Transfer to U.B.C. Neighbours' Fund (note 7)	-	-	(403,000)	(403,000)	(370,000)
Net assets - end of year	\$ 250,000	\$ 44,018	\$ 157,995	\$ 452,013	\$ 508,942

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Statement of Cash Flows
Year Ended March 31, 2010

	2010	2009
Operating activities		
Excess of revenue over expenses	\$ 346,071	\$ 507,420
Items not affecting cash:		
Amortization of capital assets	52,972	51,964
Amortization of deferred capital contribution	(46,910)	(46,910)
	352,133	512,474
Changes in non-cash working capital:		
Accounts receivable	(30,604)	(139,204)
Prepaid expenses	(30,776)	(651)
Accounts payable and accrued liabilities	135,518	(108,606)
Due to U.B.C.	25,000	(6,000)
Deferred revenues	(1,234)	(4,058)
	97,904	(258,519)
Cash flow from operating activities	450,037	253,955
Investing activities		
Purchase of capital assets	(25,020)	(23,748)
Transfer to U.B.C. Neighbours' Fund	(403,000)	(370,000)
Cash flow used by investing activities	(428,020)	(393,748)
Increase (decrease) in cash and term deposits	22,017	(139,793)
Cash and term deposits - beginning of year	376,151	515,944
Cash and term deposits - end of year	\$ 398,168	\$ 376,151

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Notes to Financial Statements
Year Ended March 31, 2010

1. NATURE OF OPERATIONS

University Neighbourhoods Association (the "Association") is a not-for-profit organization incorporated under the Society Act of British Columbia on May 29, 2002. The Association represents the residents of the designated local areas and Hampton Place and delivers municipal-like services to them. The Association operates within the guidelines of its constitution and by-laws and the Neighbours' Agreement (the "Agreement") between the Association and the University of British Columbia ("U.B.C.").

The Association's operations are funded by services levies (property taxes) collected by U.B.C. pursuant to the Agreement. During the year, the Association received \$2,367,591 of service levies (2008 - \$2,183,133) in funding pursuant to this agreement. As a not-for-profit organization, the Association is not subject to income taxes.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Use of estimates

The preparation of the financial statements in conformity with Canadian generally accepted accounting principles ("GAAP") requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the year-end date of the financial statements and the reported amount of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Capital assets

Capital assets are stated at cost less accumulated amortization. Capital assets are amortized over their estimated useful lives at the following rates and methods:

Computer hardware	3 years	straight-line method
Leasehold improvements	15 years	straight-line method
Office equipment and fixtures	10 years	straight-line method

The Association regularly reviews its capital assets to eliminate obsolete items.

Impairment of long-lived assets

Long-lived assets are reviewed for impairment when the occurrence of events or changes in circumstances indicate that the carrying value of assets may not be recoverable, as measured by comparison of their net book value to the estimated future cash flows generated by their use. Impaired assets are recorded at fair value, determined principally using discounted future cash flows expected from their use and eventual disposition.

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Notes to Financial Statements
Year Ended March 31, 2010

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES *(continued)*

Revenue Recognition

The Association follows the deferral method of accounting for contributions.

Unrestricted contributions including services levies are recognized as revenue when received or receivable if the amount can be reasonably estimated and collection is reasonably assured.

Externally restricted contributions are recognized as revenue in the year in which the related expenses are incurred. Contributions restricted for the purchase of capital assets are deferred and amortized into revenue at the amortization rate of the related capital assets.

Investment income is recognized as revenue when earned.

Donated materials and services

The Association does not record the value of donated materials and services.

Financial Instruments

The Association has elected to use the exemption provided by the Canadian Institute of Chartered Accountants ("CICA") permitting not-for-profit organizations not to apply the following Sections of the CICA Handbook: 3862 and 3863. The Association applies the requirements of Section 3861 of the CICA Handbook.

The Association has classified its cash as "held-for-trading", which are measured and reported at fair value. Subsequent changes in fair value are recognized as unrealized gains or losses in the statement of operations in the period in which the change in value takes place. The Association has classified its term deposits as "available-for-sale", which are measured and reported at fair value. Subsequent changes in fair value are recognized as unrealized gains or losses in the statement of change in net assets in the period in which the change in value takes place. Accounts receivable are classified as "loans and receivables" and measured at amortized cost. Accounts payable and accrued liabilities are classified as "other liabilities" and measured at amortized cost.

Future changes in significant accounting policies

The Canadian Institute of Chartered Accountants has decided to transition GAAP for publicly accountable entities to International Financial Reporting Standards effective January 1, 2011. The Association is currently classified as a not-for-profit organization. The Accounting Standards Board and the Public Sector Accounting Board have jointly issued an Invitation to Comment to invite feedback on the future of financial reporting by not-for-profit organizations.

3. FINANCIAL INSTRUMENTS

The Association's financial instruments consists of cash and term deposits, accounts receivable, and accounts payable and accrued liabilities. Unless otherwise noted, it is management's opinion that the Association is not exposed to significant interest currency or credit risk arising from these

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Notes to Financial Statements
Year Ended March 31, 2010

4. CAPITAL ASSETS

	Cost	Accumulated amortization	2010 Net book value	2009 Net book value
Computer hardware	\$ 14,278	\$ 14,278	\$ -	\$ 2,655
Leasehold improvements	253,210	50,642	202,568	219,448
Office equipment and fixtures	346,868	109,781	237,087	245,503
	\$ 614,356	\$ 174,701	\$ 439,655	\$ 467,606

5. DEFERRED CAPITAL CONTRIBUTION

Deferred capital contribution represents funding received from U.B.C. to acquire equipment and leasehold improvements for the Community Centre. This deferred contribution is amortized to operations on the same basis as the related equipment and leasehold improvements.

	2010	2009
Deferred capital contribution	\$ 524,900	\$ 524,900
Accumulated amortization	(142,160)	(95,250)
	\$ 382,740	\$ 429,650

6. INTERNALLY RESTRICTED NET ASSETS

Internally restricted net assets represent funds that have been internally restricted by the Board of Directors of the Association. Expenditures require approval from the Board.

7. U.B.C. NEIGHBOURS' FUND

The Neighbours' Fund is a fund held by U.B.C. The Neighbours' Fund funds the operation of the University Neighbourhoods Association to provide for the operation, maintenance, repair and replacement of the Municipal-like Services and Facilities and Amenities provided to residents in the Designated Local Areas. U.B.C. deposits into the Neighbours' Fund the Services Levy that U.B.C. levies annually against the leasehold strata owners pursuant to their lease agreement. The Neighbours' Fund also includes Subfunds: the Access Fund, the Capital Replacement Fund, the Contingency Reserve Fund, the Infrastructure Reserve Fund and the Rate Stabilization Fund.

8. COMPARATIVE FIGURES

Some of the comparative figures have been reclassified to conform with the current year's presentation.

UNIVERSITY NEIGHBOURHOODS ASSOCIATION
Notes to Financial Statements
Year Ended March 31, 2009

5. DEFERRED CAPITAL CONTRIBUTION

Deferred capital contribution represent funding received from U.B.C. to acquire equipment and leasehold improvements for the Community Centre. These deferred contribution are amortized to operations on the same basis as the related equipment and leasehold improvements are amortized.

	2009	2008
Deferred capital contribution	\$ 524,900	\$ 524,900
Accumulated amortization	(95,250)	(48,340)
	\$ 429,650	\$ 476,560

6. U.B.C. NEIGHBOURS' FUND

The Neighbours' Fund is a fund held by U.B.C. The Neighbours' Fund funds the operation of the University Neighbourhoods Association to provide for the operation, maintenance, repair and replacement of the Municipal-like Services and Facilities and Amenities provided to residents in the Designated Local Areas. U.B.C. deposits into the Neighbours' Fund the Services Levy that U.B.C. levies annually against the leasehold strata owners pursuant to their lease agreement. The Neighbours' Fund also includes Subfunds: the Access Fund, the Capital Replacement Fund, the Contingency Reserve Fund, the Infrastructure Reserve Fund and the Rate Stabilization Fund.

7. COMPARATIVE FIGURES

The prior year comparative figures were audited by another firm of chartered accountants.

Some of the comparative figures have been reclassified to conform with the current year's presentation.

Recognition of Outstanding Community Volunteers

The UNA Board and the UNA and Old Barn Community Centre staff have had the pleasure of working with many wonderful residents on a variety of projects during the past year. The volunteers receiving awards this year have shown outstanding commitment to the UNA community and are one of the reasons why our community is such a special place.

However, no list is ever complete. Many other volunteers, who are not recognized below, have helped to enhance the quality of life that we all enjoy. Volunteers have worked at community events, helped with the Plant Stewards garden, contributed their expertise to UNA committees and ongoing Community Centre programs, read stories to our youngest residents, and much more. Rest assured that your work and commitment to your community is greatly appreciated by the UNA Board, the UNA staff, the Old Barn Community Centre staff and your fellow residents. Thank you.

Dr. David Anderson & Nicole Fitzsimon *Conversation Club*

David and Nicole are Hawthorn Place residents who became The Old Barn Community Centre's newest Conversation Club instructors this past September. David is a museum learning specialist and science educator within the Department of Curriculum and Pedagogy at UBC. Nicole's experience with non-profit organizations, traveling and working with non-English speakers, brought an enthusiasm and cross-cultural awareness to her work in the conversation club that was greatly appreciated. David and Nicole started by assisting with the Community Centre's original conversation club and then volunteered to lead another conversation club at The Old Barn, which quickly filled to capacity. They are being recognized for their organization, enthusiasm and extensive knowledge. The Old Barn Community Centre is grateful for their support and continued efforts.

Rocio Escalona *Spanish Conversation Club*

In the fall of 2009, a Spanish Conversation Club was added to programming at The Old Barn Community Centre, building on our popular English Conversation Club. Rocio, UNA Office receptionist and Hampton Place resident, eagerly volunteered her skills. Rocio is originally from Mexico and is an experienced Spanish tutor and translator. Her enthusiasm and dedication to the program are evident in both her preparation and the glowing reviews of class participants. Her involvement and commitment to the program enabled this new program to be a great success. The Old Barn Community Centre is grateful to Rocio's continued support for this program.



Rocio Escalona (first row, far right) with the Spanish Conversation Club.

**Katie and Liam Feeley and Linda Quamme
Ilo Feldman and Merje Kuus
Ethan and Jennifer Ogrodniczuk
Lucas Salibian and Veronica D'Angelo
Connor Todd and Mankee Mah**
Plant Stewards, Parent and child teams

If you've ever wondered who was responsible for the wonderful garden located beside the Old Barn Community Centre, you can thank a core group of dedicated children and parents who have committed many, many hours during the past year to maintain a garden that would please even Peter Rabbit. During the past year, these parents and children have planted vegetables, berries, and flowers in the public areas near The Old Barn Community Centre. They have carefully tended the planting and held weekly garden sales each Saturday selling everything from arugula to zucchini. They also constructed a picnic table for community use that was purchased with the profits from garden sales. Along the way, the children and their parents have learned a great deal and have come to appreciate the joy of growing things. The UNA Community is grateful and appreciative of their efforts.



Connor Todd, Mankee Mah, Ilo Feldman, and Merje Kuus sell produce from the Plant Steward's Children's Garden

Olga Lockwood

UNA Choirs, Concerts in the Park, and Christmas Carolling

Olga Lockwood, who operates the Mozart School of Music in Westbrook Place, has a love for music that is contagious. Olga has been a great supporter of both the UNA Choirs and the popular Summer Concerts in the Parks series. She is also an enthusiastic supporter of the UNA's annual Christmas Carolling event, coming out to enjoy the music and also playing piano for the carollers. She has also helped the Old Barn Community Centre find local and talented performers for the Summer Evening in the Park program. For the past two years, Olga has coordinated the appearance of the young, prize-winning flautist Zachary Kellogg at one of these popular events. Thank you, Olga, for sharing your love of music with the UNA community.

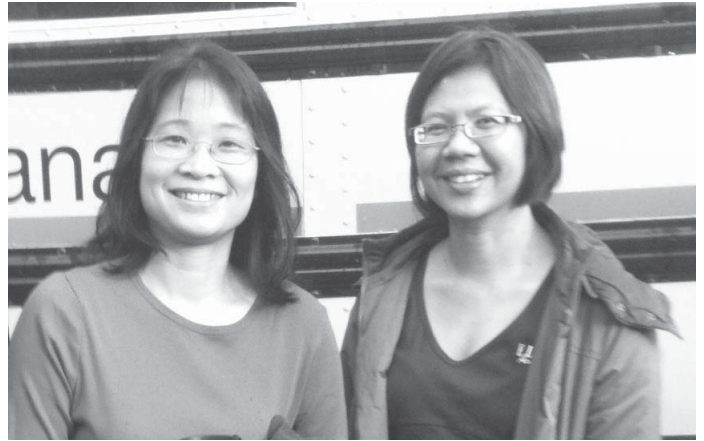


Olga Lockwood at the Mozart School of Music.

Mankee Mah, Hazita Harun and Denise Lauritano

University Town School Bus Program

The University Town School Bus Program is run entirely by parent volunteers, led by Mankee Mah and Hazita Harun and Denise Lauritano. During the past few years, these parents have devoted long hours to organizing this important program that provides safe, inexpensive transportation for over 150 UNA school children, who either live too far from U Hill to walk, or must attend an out-of-catchment school. The school bus program also serves the purpose of reducing our community's carbon footprint, because it keeps at least 50 vehicles off the road, through providing bus transportation for many of the community's children who would otherwise ride to school with parents. On the first day of school, Mankee, Hazita and Denise can be seen collecting forms from parents and children outside of U Hill Elementary and the first weeks of school are a flurry of form processing. During the rest of the year, they are behind the scenes liaising with school principals, sponsors, parents, the VSB and others, making sure that everything is running smoothly. Mankee, Hazita, and Denise have the energy and expertise needed to manage the many details of this essential community-based program. The UNA Community, particularly its parents, appreciates their hard work and dedication.



Mankee Mah, Hazita Harun and Denise Lauritano (not shown) have put in many volunteer hours to make the University Town School Bus Program a success.

May Xing

Community Events

Even though she is only in high school, May has been a valued volunteer for the past two and a half years. May has volunteered at many special UNA events over the years, including the Annual Barn Raising, Halloween and Canada Day. She has also consistently helped with Family Movie nights and the Summer Activities in the Park program. May is a motivated volunteer who is always enthusiastic, organized and reliable during events. The Old Barn Community Centre is grateful for her continued volunteering



May Xing helps out at the UNA's 3rd Annual Barn Raising in 2010.

Tribute to Mike Feeley

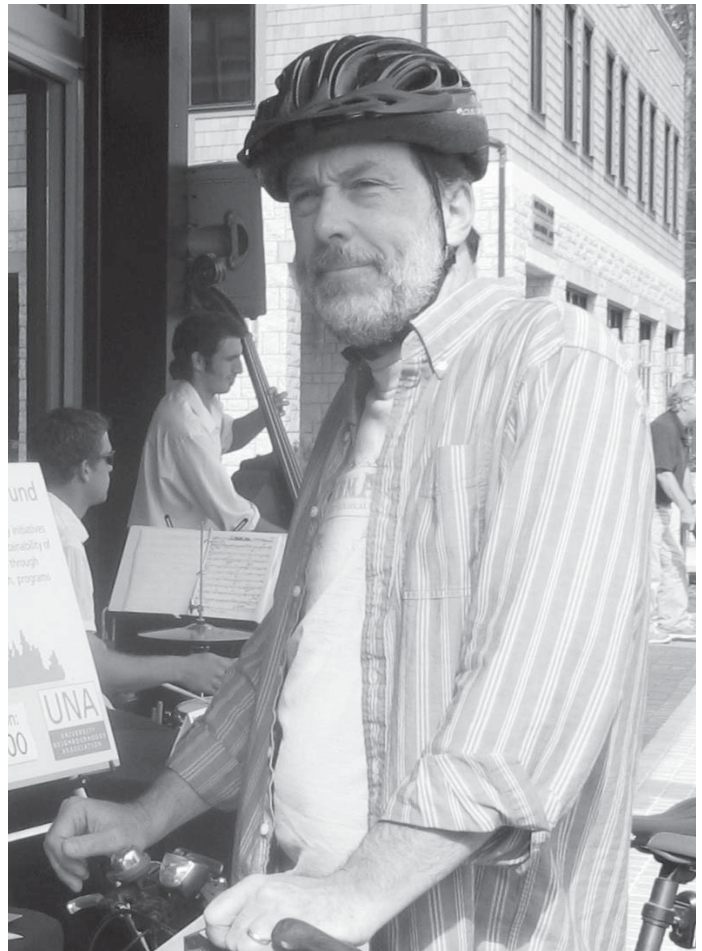
Mike Feeley was the first resident director to be elected from the Hawthorn Place neighbourhood and also the first UBC faculty member to be elected to the UNA Board. During his six years on the Board, two as the Chair, Mike has made major contributions to the UNA Community and has also seen many changes as the community has grown. The UNA's first Chair, Jim Taylor, and second Chair, Brian Collins, shared their thoughts on their fellow board member and friend.

Jim Taylor

When Mike was first involved with the UNA, we only had a single staff person, a small office, and no community centre. Mike was the bridge between the pioneering years [of the UNA] and the UNA today. Mike has brought a huge commitment of time, energy, and interest to his Board work. He has been fully committed and involved. Mike has huge integrity and he has never been afraid to take positions that might be unpopular. I couldn't think of a better guy to have done what he had to do, to guide the UNA to its present state of maturity. He has shepherded the organization into another era, and, in the course of that, the Board he has chaired has laid the foundation for bylaws (rules) to govern noise, parking, and animal control.

Brian Collins

During his time on the UNA Board, Mike gave generously of both his time and energy for the benefit of all UNA residents. Mike was a vital part of the formative years of the UNA. He took his responsibilities very seriously and did more than his fair share of the "heavy lifting" required to move the organization forward. Together, Mike and Jim Taylor were pivotal in concluding the Neighbours' Agreement between the UNA and UBC, which now forms the foundation of the UNA's relationship with UBC. It was a pleasure to work with Mike during my time on the Board and to have shared in the experience of nurturing a new and exciting organization through its early stages. (I will leave the comments about it being "a difficult birth" to others!) My own time as Chair of the UNA was made much easier by having Mike on the Board. I wish Mike all the best in his more-than-well-earned afterlife as an "ex-Chair." Despite the possible "Pythonesque" interpretation, there really is an afterlife (for UNA Chairs) and our numbers are growing. Welcome to the club, Mike.



UNA Chair Mike Feeley doesn't just "talk the talk" when it comes to sustainability, he "walks the talk" (or in this case "bikes the talk").



2010 ANNUAL REPORT